

Privacy Policy

When you use the Parivahan Portal/App, some personal information about you is collected. We are committed to ensure the security of the collected information and safeguarding your data privacy. This Privacy Policy details the nature of personal information collected, purpose for which it is collected and the authorities who would have access to this information. It also intends to describe the practices adopted by the Government of India regarding data privacy of personal information collected, under the purview of the Ministry of Road Transport and Highways (MORTH) as owner and National Informatics Centre as the custodian.

The Privacy Policy may be revised, and you would be notified of any such changes. Your continued registration and usage of the services signifies your acceptance of the existing Privacy Policy.

1. Nature of Information Collected and How it is collected?

When you register on the App/Portal, the following information is collected from you and stored securely on a server managed in India by the Government of India:

- i. Email Id, DoB, Gender, Address, Mobile Number etc
- ii. Name, father's Name, payment mode etc
- iii. Sale amount, vehicle's chassis number, engine number etc.

The key purpose of collecting the personal information is to keep a record of all applicants registering for service(s) as per various forms under the Motor Vehicles Act, 1988. The provided information will not be edited or altered. If any changes in the information already provided required by you, then those shall be catered via proper defined procedure after the approval of the concerned authority.

2. Retention

All personal information collected at the time of registration will be governed by the Data Retention Policy as defined by the concerned Ministry

3. Rights

As a registered user, you have the right to update your profile and add, remove, or modify any personal information that you have submitted.

4. Who manages the information collected?

Ministry of Road Transport and Highways acts as the data owner and NIC as the data custodian for the respective portals/applications. The personal data provided in the applications, will be processed, and stored in the respective databases and will not be shared with any unauthorised third party. Only the authorised staff can access these databases.

Appropriate data security measures shall be in place to ensure that individual identities are not revealed to unintended audiences.

5. Data Security

Ministry of Road Transport and Highways personnel, and NIC authorised third parties that Government has engaged to process your personal data are obliged to respect your data's confidentiality.

Government of India will process your personal data in the system in accordance with applicable law and professional regulations.

6. Grievances

If you have any concern(s) or question(s) in relation to this Privacy Policy, you may address them to the Grievance Officer whose [details](#) are as follow.