

## Terms of Service

These terms of service govern use of the Parivahan Portal/App, and any services provided there under. Please read these terms and conditions carefully before you download, install, or use the App/register on the Portal. By clicking on the "I Agree" button, you signify your acceptance of the Terms, and your agreement to be bound by them. The Terms may be amended from time to time and the same would be notified to you.

The Terms may be revised from time to time. To continue using the Portal/App, you will be required to accept the revised terms.

### Use

You agree that you will only use the Portal/App in good faith and will not provide false or misleading information about yourself. You agree that you will not use the Portal/App for any purpose for which it was not intended including, but not limited to, accessing information about other registered users stored in the Portal/App, identifying, or attempting to identify other registered users or gaining or attempting to gain access to the backend database of the Service.

### Privacy

You hereby consent to the collection and use of your personal information for the provision of the Services. The details of the personal information collected and the way it is collected and by whom as well as the purposes for which it will be used is more fully set out in our privacy policy which is available here [<Provide Link to Privacy Policy Document>](#)

### Disclaimer

Authority does not promise, represent, or warrant that the Site or any content, service or feature of the Site will be error-free or uninterrupted, or completely secure.

The Site and its content are delivered on an "as-is" and "as-available" basis. All information provided on the Site is subject to change without notice. Authority disclaims all warranties, express or implied, including any warranties of accuracy, non-infringement, merchantability, and fitness for a particular purpose.

### Limitation on Liability

You expressly understand and agree, that in no event Ministry of Road Transport & Highways or the Government of India will be liable for any expense, loss or damage including, without limitation, indirect, consequential, exemplary, or incidental loss or damage, or any expense, loss or damage whatsoever arising from use, or loss of use, of data, arising out of or in connection with the use of Portal/Mobile App.

## **Defect Reporting**

You can report any defects or bugs in the Portal/App or the Services to Web information Manager. The Ministry of Road Transport & Highways through National Informatics Centre (NIC) will make every endeavour to address all reported bugs and defects.